

# PL UN

Furniture | Objects | Spaces

Terms and Conditions

## 1. About PLUN

PLUN is a furniture and interior design practice based in India. We operate across three segments:

A curated range of in-house products.

Design consulting with Manufacturing houses,

Designers and Studios

Spatial design projects

All enquiries and requests are handled directly through email or via our online catalogue at [<https://www.plun.in/catalogue>].

## 2. Eligibility

To use our services or submit inquiries, you must:

Be at least 18 years old (or the age of majority in your jurisdiction)

Be legally capable of entering into contracts

## 3. Use of the Website

You agree to:

Use the site only for lawful purposes

Not reproduce, distribute, or exploit any content without written permission

Not introduce malware, viruses, or other harmful material

Not attempt to gain unauthorized access to our systems or data

We reserve the right to restrict access or remove content without prior notice, if these terms are violated.

## 4. Products and Services

PLUN does not operate an online store. Our product catalogue is available for reference, and orders or service inquiries are handled directly via email or personal contact.

We reserve the right to:

Refuse or cancel a request at our discretion

Modify or discontinue products or services without notice

Make minor variations in materials or finishes due to natural characteristics or sourcing

## 5. Pricing and Payments

All pricing provided via catalogue or direct communication is:

Subject to change based on availability and material.

Exclusive of applicable taxes and shipping unless otherwise specified

Valid only for the duration mentioned in our written communication

Full or partial advance payments may be required for custom projects or production orders.

We do not store your payment information. All payments are processed via secure third-party gateways.

## 6. Intellectual Property

All content on this website—including images, text, drawings, models, product designs, and branding—is the intellectual property of PLUN and may not be used, reproduced, or adapted without written consent.

Unauthorized use of our intellectual property is strictly prohibited.

## 7. Client Collaboration and Projects

If you engage PLUN for custom furniture or interior design services:

A separate written agreement will define the project scope, timelines, and payment terms

All client-provided information will remain confidential

PLUN may showcase completed work (without personal client data) for portfolio purposes unless otherwise agreed.

## 8. Returns, Repairs, and Cancellations

Our policies on returns, exchanges, and care are outlined at: <https://www.plun.in/policy>

Custom or made-to-order pieces are non-returnable, unless defective or damaged during delivery.

Repair or replacement support may be offered at our discretion—subject to material availability and inspection.

## 9. Limitation of Liability

PLUN will not be liable for:

Any indirect, incidental, or consequential damages

Delays or failures beyond our reasonable control (e.g., material shortages, strikes, acts of nature)

Slight variations in natural materials (e.g., wood grain, colour tone)

Our total liability is limited to the amount paid for the specific product or service in question.

## 10. Privacy

We handle your personal data in accordance with our Privacy Policy.

Please review them here:  
[Privacy Policy](#)

By using our website or services, you consent to the collection and use of your data as outlined.

## 11. Governing Law

These Terms are governed by the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the courts in [Insert City, e.g., Mumbai].

## 12. Changes to These Terms

We may update these Terms from time to time. Changes will be posted on this page with the updated date. Continued use of our site or services after changes constitutes your acceptance of the revised Terms.

## 13. Contact Us

For any questions, clarifications, or service requests, please contact:

**PLUN**

Email: [mail@plun.in](mailto:mail@plun.in)

Website: [www.plun.in](http://www.plun.in)

Address: 1, Prabhu Niwas,  
Mahalakshmi, Mumbai, 400011.

Warmly,  
Team Plun